

**OFFICE OF THE COMMISSIONER OF CUSTOMS (NS –GEN),
JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA,
URAN, DIST RAIGAD, MAHARASHTRA 400 707.**

F.No:-S/3-Gen-5512/2015 IN

Dated: 05.12.2016.

STANDING ORDER NO. 77/2016-17

Sub: Ease of doing Business – Boarding Section to give automated permission in case any error in SMTP Message Exchange – Reg.

Attention of all officers is invited to the Facility Notice No.36/2016 dated 25.02.2016 and 115/2016-17 dated 21.11.2016. In certain instances SMTPs are not generated through ICEGATE online system due to technical problems. In such a case Shipping Lines are required to approach Superintendent (Import Noting) to approve IGM Number in the system and then SMTPs are automated & transmitted to shipping lines/ terminals/ ICD customs.

2. In order to address this problem and to ensure that there is no hold up of imported cargo, Facility Notice No. 36/2016 dated 25.02.2016 was issued, wherein it was ordered that for the purpose of attending the issues related to the SMTPs, the Import Noting section will be in operation on Saturday, Sunday and all closed holidays.

3. It is hereby decided that in case of any error in online system, the work of approving IGM Number in the system will be done by Boarding section also in addition to the Import Noting section. Since the Boarding Section functions 24/7, there would not be any delay in following this procedure even on weekends and holidays.

4. All the concerned officers are hereby directed to follow the above mentioned instructions scrupulously.

5. Difficulties, if any, may be brought to the notice of the undersigned.

**Sd/-
(Subhash Agarwal)
Commissioner of Customs
NS-GEN, JNCH**

Copy to:

1. The Chief Commissioner of Customs, Mumbai Zone- II
2. All the Commissioner of Customs, Mumbai Zone- II
3. All Addl./Joint Commissioners of Customs, Mumbai Zone- II
4. All Deputy/Asstt. Commissioners of Customs, Mumbai Zone- II
5. The DC/EDI for uploading on the JNCH website
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